



To: Carter BloodCare Customers
From: Hospital Relations
Date: September 10, 2024
Re: Phone and Connectivity Interruption

Carter BloodCare’s network provider is currently experiencing an issue that is affecting connectivity. Phone lines and internet connection has been disrupted. The provider currently does not have an estimated time for services to be restored. iWeBB is unavailable during this outage.

Please place orders using the emergency phone and fax lines until connectivity has been restored.

North Texas Distribution/ Hospital Services	
Emergency Phone	817-685-1244 or 817-684-7393
Emergency Fax	817-283-1030

Immunoematology Reference Laboratory	
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065

Central Texas Distribution/Hospital Services	
Emergency Phone	254-399-0956
Emergency Fax	254-741-1768

East Texas Distribution/Hospital Services	
Emergency Phone	903-593-9878
Emergency Fax	903-533-1446