



**To:** Carter BloodCare Customers  
**From:** Hospital Relations  
**Date:** September 27, 2024  
**Re:** Bedford Fax Line Interruption

Regrettably, the Bedford Distribution/Hospital Services fax line and emergency fax line are experiencing a connectivity outage. There is no current estimated time for services to be restored. Please place orders by phone or [iWeBB](#) until during this interruption.

The East Texas, Central Texas, and Immunohematology Reference Laboratory phone and fax lines remain operational.

<b>North Texas Distribution/ Hospital Services</b>	
Phone	817-412-5700
Emergency Phone	817-685-1244 or 817-684-7393

<b>Immunohematology Reference Laboratory</b>	
Phone	817-412-5740
Fax	817-412-5749
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065