



To: Carter BloodCare Customers
From: Hospital Relations
Date: September 30, 2024
Re: UPDATE Bedford Fax Line Interruption

Update

Both fax and emergency fax line functionality have been restored.

Regrettably, the Bedford Distribution/Hospital Services fax line and emergency fax line are experiencing a connectivity outage. There is no current estimated time for services to be restored. Please place orders by phone or [iWeBB](#) until during this interruption.

The East Texas, Central Texas, and Immunohematology Reference Laboratory phone and fax lines remain operational.

North Texas Distribution/ Hospital Services	
Phone	817-412-5700
Fax	817-412-5729
Emergency Phone	817-685-1244 or 817-684-7393
Emergency Fax	817-283-1030

Immunohematology Reference Laboratory	
Phone	817-412-5740
Fax	817-412-5749
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065