



To: Carter BloodCare Customers
From: Hospital Relations
Date: October 14, 2024
Re: Customer Satisfaction Survey

We are privileged to serve you and your patients. Please allow us the opportunity to improve our services by sharing your feedback.

Please click on the link [HERE](#) to be directed to the online survey. If you feel you do not have any personal information regarding our services, please feel free to forward to the staff directly associated with the ordering, receipt and administration of products. Please submit the completed survey no later than October 31, 2024.

To show our appreciation of your time and encourage return of the survey, all submissions will be entered into a drawing for a luncheon.

Thank you in advance for helping us to identify the areas that we are serving you well and those areas we may serve you better.

Our goal is to have **at least** one response from every facility.

If you experience any problems with accessing the online survey, please contact us.

Hospital Relations

Client Relations Management Team



2205 Highway 121 South
Bedford, TX 76021

HospitalRelations@carterbloodcare.org

CBCSpecialtyServices.org
CarterBloodCare.org