



To: East Texas Carter BloodCare Customers
From: Hospital Relations
Date: October 23, 2024
Re: UPDATE East Texas Hospital Services Third Shift Saturdays

Update

Hospital Services in East Texas will have normal operations on October 26, 2024 and November 2, 2024. Calls and orders will not need to be sent to the North Texas Facility in Bedford during third shift hours on these days.

Background

Regrettably, there will be no third shift coverage on Saturdays, October 12, 2024, October 19, 2024, ~~October 26, 2024,~~ and ~~November 2, 2024,~~ between the hours of 2300 to 0700 in the East Texas distribution department. First shift will resume normal operations on Sundays at 0700.

Impact to Client

- Orders should be directed to the North Texas location in Bedford using 817-412-5700. If faxing orders, please fax 817-412-5729. Orders placed through iWeBB by East Texas clients will not be acknowledged during these hours.

We sincerely appreciate your patience and understanding.