



To: Carter BloodCare Customers
From: Hospital Relations
Date: November 12, 2024
Re: Scheduled iWeBB Server Maintenance

Background

Carter BloodCare will be performing scheduled iWeBB server maintenance on Thursday, November 14, 2024, between the hours of 1800-1900. The iWeBB platform will be unavailable during this time. Please place orders via phone and fax lines until the server maintenance is completed.

North Texas Distribution/ Hospital Services	
Main Phone	817-412-5700
Main Fax	817-412-5729

Immunohematology Reference Laboratory	
Main Phone	817-412-5740
Main Fax	817-412-5749

Central Texas Distribution/Hospital Services	
Main Phone	254-297-4100
Main Fax	254-399-6391

East Texas Distribution/Hospital Services	
Main Phone	903-363-0404
Main Fax	903-363-0483