



To: Carter BloodCare Customers
From: Hospital Relations
Date: November 18, 2024
Re: Scheduled iWeBB Server Maintenance

Update

Additional maintenance will be performed on Tuesday, November 19, 2024, between the hours of 1200-1300. Please utilize the phone and fax lines below to place orders during this timeframe.

Background

Carter BloodCare will be performing scheduled iWeBB server maintenance on Thursday, November 14, 2024, between the hours of 1800-1900. The iWeBB platform will be unavailable during this time. Please place orders via phone and fax lines until the server maintenance is completed.

North Texas Distribution/ Hospital Services	
Main Phone	817-412-5700
Main Fax	817-412-5729

Immunohematology Reference Laboratory	
Main Phone	817-412-5740
Main Fax	817-412-5749

Central Texas Distribution/Hospital Services	
Main Phone	254-297-4100
Main Fax	254-399-6391

East Texas Distribution/Hospital Services	
Main Phone	903-363-0404
Main Fax	903-363-0483