



**To:** Carter BloodCare Customers  
**From:** Hospital Relations  
**Date:** November 18, 2024  
**Re:** North Texas Phone and Fax Line Interruption November 22

**Background**

On Friday, November 22, 2024, between the hours of 0000-0600, Carter BloodCare’s North Texas location will experience a scheduled network interruption to the phone and fax systems. Online ordering via iWeBB will also be unavailable during this time. Please utilize the emergency phone and fax lines to place orders with the North Texas Distribution/Hospital Services and Immunohematology Reference Laboratory during this time. East and Central Texas Distribution/Hospital Services phone numbers and fax lines will be unaffected by this service interruption.

<b>North Texas Distribution/Hospital Services</b>	
Emergency Phone	817-685-1244 or 817-684-7393
Emergency Fax	817-283-1030

<b>Immunohematology Reference Laboratory</b>	
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065