



To: Carter BloodCare Customers
From: Hospital Relations
Date: February 03, 2026
Re: Scheduled iWeBB Software Patch

Background

There will be scheduled iWeBB downtime on Thursday, February 05, 2026, from 1600-1700 to deploy a software patch. Please place orders via phone/fax with the Distribution/Hospital Services department or Immunohematology Reference Lab during this time.

North Texas Distribution/ Hospital Services	
Main Phone	817-412-5700
Main Fax	817-412-5729

Immunohematology Reference Laboratory	
Main Phone	817-412-5740
Main Fax	817-412-5749

Central Texas Distribution/Hospital Services	
Main Phone	254-297-4100
Main Fax	254-399-6391

East Texas Distribution/Hospital Services	
Main Phone	903-363-0404
Main Fax	903-363-0483

Texoma Distribution/Hospital Services	
Main Phone	903-892-0083
Main Fax	903-893-8628