



**To:** Carter BloodCare Customers  
**From:** Hospital Relations  
**Date:** February 03, 2026  
**Re:** Scheduled iWeBB Software Patch

### **Background**

There will be scheduled iWeBB downtime on Thursday, February 05, 2026, from 1600-1700 to deploy a software patch. Please place orders via phone/fax with the Distribution/Hospital Services department or Immunohematology Reference Lab during this time.

<b>North Texas Distribution/ Hospital Services</b>	
Main Phone	817-412-5700
Main Fax	817-412-5729

<b>Immunohematology Reference Laboratory</b>	
Main Phone	817-412-5740
Main Fax	817-412-5749

<b>Central Texas Distribution/Hospital Services</b>	
Main Phone	254-297-4100
Main Fax	254-399-6391

<b>East Texas Distribution/Hospital Services</b>	
Main Phone	903-363-0404
Main Fax	903-363-0483

<b>Texoma Distribution/Hospital Services</b>	
Main Phone	903-892-0083
Main Fax	903-893-8628