Carter BloodCare

**To:** Carter BloodCare Customers
**From:** Hospital Relations
**Date:** October 8, 2026
**Re:** Customer Satisfaction Survey 2026

Your annual customer satisfaction survey is an important opportunity for us to better understand your experience and identify ways to enhance the services we provide. Each year, our Hospital Relations team reviews survey feedback with the departments represented in this survey and works collaboratively to implement improvements based on your suggestions. **While our goal is to have at least one representative from each client organization complete the survey, there is no limit to the number of staff members from your organization who may participate. We encourage all team members who interact with our products and services to share their feedback.**

Please click the appropriate link below to access the online survey. If you are not directly involved with the ordering, receipt, or administration of our products and services, we encourage you to forward this email to the staff member(s) most familiar with these processes.

Please submit your completed survey by **November 20, 2026**.

**Hospital Partners** - Access the 2026 Customer Satisfaction Survey **HERE**.

**Pre-Hospital Transfusion Partners** *(EMS, Fire Departments, Air Medical, etc.)* - Access the 2026 Pre-Hospital Transfusion Customer Satisfaction Survey **HERE**.

As a token of our appreciation, all completed survey submissions will be entered into a drawing for a gift bag.

Thank you for taking the time to share your feedback. Your input helps us recognize where we are meeting your expectations and identify opportunities to serve you and your patients even better.

If you experience any difficulty accessing the survey, please contact us for assistance.