



To: Transfusion Services Managers
From: Hospital Relations Department
Date: November 27, 2017
Re: Maintenance Downtime **November 30, 2017**
12:00am to 06:00am

On **Thursday, November 30, 2017, between the hours of 12:00 a.m. (midnight) and 6:00 a.m.**, our network services provider will be performing maintenance at our Bedford (North Texas) location. All locations will be affected.

Intermittently during this interval all connectivity via carterbloodcare.org, including iWeBB will be unavailable. Incoming and outgoing mail will be disrupted and will not transmit during this downtime, but will be queued and delivered when service is restored.

Although phone and fax should remain available, please be aware of the following emergency contact phone numbers and fax numbers should the need arise.

North Texas – Bedford/Woodway*

*Please note: Those in Central Texas who typically call our Woodway location would need to utilize the North Texas emergency numbers during this time.

	Phone	Fax
Hospital Services/Distribution	817-685-1244 or 817-684-7393	817-283-1030
Reference & Transfusion	817-685-1242 or 817-684-7391	817-283-1065

East Texas – Tyler

	Phone	Fax
Hospital Services/Distribution	903-593-9878	903-533-1446
Reference & Transfusion	903-258-7308	903-533-1446

Please feel free to contact us if you have any questions.