



To: Transfusion Services Managers
From: Hospital Relations Department
Date: December 13, 2017
Re: Cancellation of stock orders at 2359

Since many of you had concerns regarding our management of product backorders, we distributed a survey asking for your feedback on how to improve this process. As a result, we will be changing backorders for routine stock orders.

Effective **Monday, January 8, 2018**, Carter BloodCare will begin cancelling all routine stock orders not filled by 2359 each day. This means there will be no backorders for stock orders carried over to the next day helping reduce the number of duplicate orders.

This change will not apply to specialty products, Rh negative platelets, or standing orders. This process change should help simplify your ordering. We will evaluate the effectiveness of the change and modify as necessary.

We sincerely appreciate your understanding in helping us manage the community's blood supply. If you have any questions about this new process, please do not hesitate to contact us.