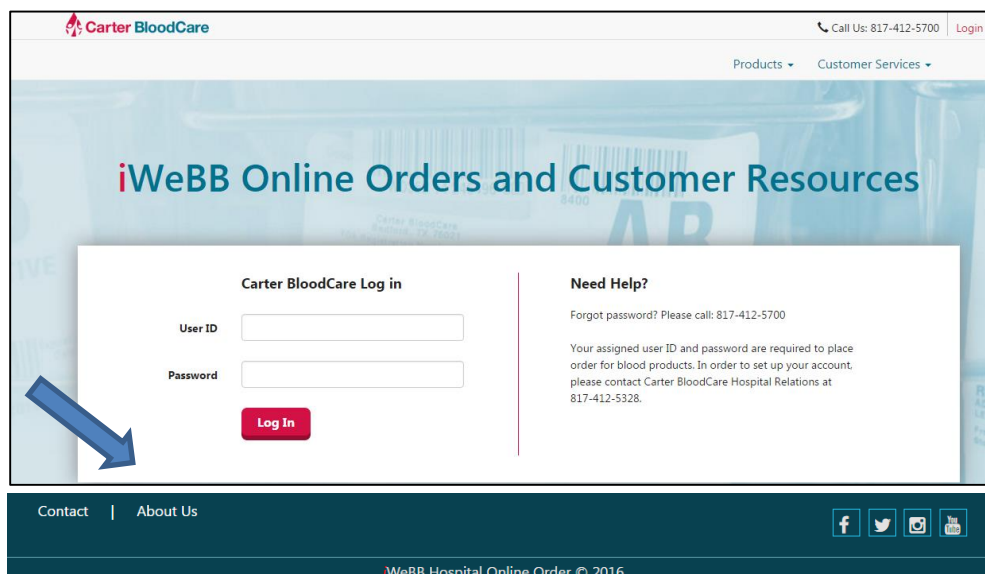




**To:** Transfusion Services Managers  
**From:** Hospital Relations Department  
**Date:** September 30, 2016  
**Re:** iWeBB New Features

Effective mid-October, 2016 iWeBB boasts a new look and feature modifications based on your feedback!


**Login Page** formatting reflective of [carterbloodcare.org](http://carterbloodcare.org). User can easily connect to social media and view other general information at About Us.



**\*\*Note:** We recognize that our iWeBB Hospital Order users may have various Internet Browsers and Operating Systems. However, the new iWeBB Hospital Orders website contains features not supported by some older browsers. The new iWeBB Hospital Orders website supports Microsoft® Internet Explorer 9+, Mozilla Firefox, Google Chrome and any other modern web browser compatible with HTML5 and CSS3. To ensure business continuity for our customers, Carter BloodCare will provide access to the previous iWeBB Hospital Orders site for a limited time.

**Landing Page** allows user to view/access all available resources and ORDER both products and laboratory services.

**Products**

<p style="text-align: center;"><b>Blood Products</b></p> <p style="text-align: center;">  0            Red Blood Cells, Plasma, Cryo            Platelets, Whole Blood         </p> <p style="text-align: center;"><a href="#">View Blood Product Order History »</a></p> <p style="text-align: center;"><a href="#">Order</a></p>	<p style="text-align: center;"><b>Laboratory Services</b></p> <p style="text-align: center;">           Immunohematology Reference            Laboratory (IRL)         </p> <p style="text-align: center;"><a href="#">View Lab Service Order History »</a></p> <p style="text-align: center;"><a href="#">Order</a></p>
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[+ Service Forms](#)

**Reports**

**Reprints**

[Reprint Pack List »](#)      [Reprint Credit Memo »](#)  
[Reprint Return Slip »](#)      [Reprint Debit Memo »](#)

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**Historical Donor Antigens**

[View Historical Antigen Test Results »](#)  
[Submit Hospital Antigen Test Results »](#)

**Customer Services**

[- Memos](#)






01-18-2016: New Website Launch  
[More Memos »](#)

[+ Service Manual](#)

[+ Accreditation Certificates](#)

[+ Submit a customer incident](#)

**Blood Product Orders** – allows user to view/order all components with minimal clicks

 <b>Red Blood Cells</b>	<p><b>LRBC</b> LeukoReduced Red Blood Cells <a href="#">Select</a></p>	<p><b>ILRBC</b> Irradiated LeukoReduced RBC <a href="#">Select</a></p>	
 <b>Platelets</b>	<p><b>LPPLT</b> LeukoReduced Apheresis Platelets <a href="#">Select</a></p>	<p><b>ILPPL</b> Irradiated LeukoReduced Apheresis Platelets <a href="#">Select</a></p>	
 <b>Plasma</b>	<p><b>FFP</b> Fresh Frozen Plasma <a href="#">Select</a></p>	<p><b>CPPLS</b> Cryo Reduced Plasma <a href="#">Select</a></p>	<p><b>FFPD</b> Fresh Frozen Plasma - Divided <a href="#">Select</a></p>
 <b>CRYO Products</b>	<p><b>PCRYO</b> Pooled Cryoprecipitate <a href="#">Select</a></p>	<p><b>CRYO</b> Cryoprecipitate <a href="#">Select</a></p>	
 <b>Whole Blood</b>	<p><b>LRWB</b> LeukoReduced WB <a href="#">Select</a></p>	<p><b>ILWB</b> Irradiated LeukoReduced WB <a href="#">Select</a></p>	<p><b>RCWB</b> Reconstituted Whole Blood <a href="#">Select</a></p>



## Immunoematology Reference Laboratory Orders

- Easily defined Steps 1-5
- Capability to order platelet specialty products
- Order review – cancel, edit or confirm screen

### Immunoematology Reference Laboratory (IRL) Order

Order For: IWEBB DEMO HOSPITAL, 123 Any Street, BEDFORD, TX 76021 | Customer ID: H576021001 | Consignee ID: CS76021001  
Order By: Judy Thornburg

These fields marked with \* are required

#### 1 PATIENT INFORMATION

Patient ID: \*  Search Existing Patient

Patient Name: \*  First Name  Last Name  Middle Name

Patient DOB: \*  mm/dd/yyyy

Ordering Physician: \*

Current Diagnosis and Medication:

Transfusion History:  
Was the patient transfused within last 3 months?  No  Yes  Unknown

Pregnancy History:  
Has the patient ever been pregnant? \*  No  Yes  N/A  Unknown

Currently?  No  Yes

Was RHIG given?  No  Yes

Patient Comments:

#### 3 LAB TEST REQUESTED

Testing Requested (Check applicable): \* Check at least one test

- ABO Discrepancy
- Absorption
- Additional Crossmatched Units
- Antibody Identification
- Antibody Identification and Crossmatch
- Antibody Identification and Titer
- Antigen Negative Units
- Cord Blood Workup
- Direct Antiglobulin Test (DAT)
- Elution
- Fetal Hemoglobin by Flow Cytometry
- Platelet Antibody Screen
- RHIG Evaluation
- Platelet Specialty Products
- Other

#### 4 PRODUCT REQUESTED

Product Type: \*  LPPLT - LeukoReduced Apheresis Platelets

Patient Blood Type: \*  O Pos (O+)

Quantity: \*  1

Allow Substitution: \*  No  Yes

Attributes:

- Irradiated
- HLA Match (computer)
- CMV Negative
- HPA-1 Negative Platelet
- Volume Reduced
- PLT Crossmatch

Additional Information:



## iWeBB Hospital Reports – Access to View/Print of billing documents and Search/Submit Antigen Results

### Carter BloodCare Reports

Reports For: IWEBB DEMO HOSPITAL, 123 Any Street, BEDFORD, TX 76021 | Customer ID: HS76021001 | Consignee ID: CS76021001

<a href="#">Reprint Credit Memo</a>	<a href="#">Reprint Debit Memo</a>
<a href="#">Reprint Pack List</a>	<a href="#">Reprint Return Slip</a>
<a href="#">Historical Antigen Test Results</a>	<a href="#">Submit Hospital Antigen Test Results</a>

[Back To Home](#)

## CUSTOMER SERVICE – Access to Service Manual, Memos, Accreditation Certificates, and Incident Reporting

### Customer Service

<h4>Service Manuals</h4> <ul style="list-style-type: none"><li>Table of Contents</li><li>General Information</li><li>Testing</li><li>Hospital Services/Distribution Policies</li></ul> <p><a href="#">Go to Service Manual Page »</a></p>	<h4>Memos</h4> <p>01-18-2016: New Website Launch</p> <p><a href="#">Go to Memo Page »</a></p>	<h4>Certificates</h4> <p><a href="#">Go To Certificate Page »</a></p>
<h4>Customer Incidents</h4> <p>Have any issue with the product orders about iWeBB Hospital Order, submit a customer incident with the detail information by click the link below</p> <p><a href="#">Go Customer Incident »</a></p>	<h4>Customer Incident History</h4> <p>To search and see the Customer Incident History, Please go to Customer Incident History by clicking the link below</p> <p><a href="#">Search Customer Incident History »</a></p>	

Please contact Hospital Relations with any questions, begin using iWeBB today!