



To: Carter BloodCare Customers
From: Hospital Relations Department
Date: February 22, 2018
Re: East Texas Laboratory Changes

Background

Recent developments in East Texas have significantly reduced the work required of both our Reference and Transfusion Laboratory and the HLA Testing Laboratory. Our HLA laboratory conducted histocompatibility testing for one of the transplant programs in the area and as this program suspended its services, we resolved to close down the HLA laboratory.

Additionally, patient testing will be managed by the reference and transfusion laboratory in Bedford as of April 2, 2018. The difficult decision to consolidate East Texas patient testing is based on workload and efficiency of resources.

Impact to the Client

Effective February 23, 2018, we will no longer provide Reference and Transfusion on-call services at our East Texas location.

The East Texas Reference & Transfusion operating hours will be Monday through Friday 7 a.m. to 10 p.m. and Saturday and Sunday, 7 a.m. to 7 p.m. Any Reference and Transfusion services outside of these operating hours will be provided from our Bedford location, 2205 Hwy 121, Bedford, 76021.

Effective April 2, 2018, patient testing requests must be submitted to the Bedford Reference & Transfusion department. Current sample pick up fees for 2018 will apply.

Reference & Transfusion Phone:	Reference and Transfusion Fax:
817-412-5740	817-412-5749

Thank you for your continued trust and partnership in Carter BloodCare. Please contact us with any questions or concerns.