

**To:** Transfusion Services Managers  
**From:** Hospital Relations Department  
**Date:** March 2, 2018  
**Re:** Reference and Transfusion (R&T) Management Team

The Reference and Transfusion Services management team brings decades of experience in the blood banking industry. The management team is ready to ensure your customer service expectations are met. Please contact the applicable member of the team whenever assistance or guidance is necessary.

**Sandy Wortman, MT (ASCP) SBB<sup>CM</sup>**  
**Director of Reference and Transfusion Laboratory Services**  
**Office: 817-412-5271 Fax: 817-412-5749**  
[swortman@carterbloodcare.org](mailto:swortman@carterbloodcare.org)



Sandy began her career at Carter BloodCare in 2002. Before accepting the Director position in 2013, Sandy served as the R&T Manager, R&T Compliance Manager, and Transfusion Service Supervisor at Children's Medical Center Dallas. Sandy is responsible for the AABB accredited Immunohematology Reference Laboratory (IRL) and Molecular Testing (MT) Laboratory services offered at Bedford and the AABB accredited Transfusion Laboratory services offered at Bedford, Medical City Dallas and John Peter Smith locations.

Born and raised in New Mexico, Sandy earned her Bachelor of Science degree in Medical Technology from West Texas A&M University and received her MT (ASCP) certification in 2002. She accomplished completion of the SBB program at UTSW Medical Center and received her SBB (ASCP) certification in 2008. As an active member of AABB, SCABB, AIMs, ICII, BCA and ASCP she has co-authored blood banking abstracts, articles and performed numerous lectures. Sandy is an active AABB/CAP assessor since 2012 to present.

**Pamela Boyd, BB (ASCP)**  
**Manager of Reference and Transfusion Laboratory Services**  
**Office: 817-412-5229 Fax: 817-412-5749**  
[pboyd@carterbloodcare.org](mailto:pboyd@carterbloodcare.org)



As Manager of R&T services in Bedford, Pam is responsible for the daily oversight of the IRL, MT and Transfusion services laboratories. She has been in blood banking for over 30 years ago and joined Carter BloodCare in 2001. Prior to joining CBC Pam served as the Transfusion Service Supervisor at Medical City Dallas and R&T Supervisor at Carter BloodCare.

Pam received her Bachelor of Science in Biology from the University of Toledo and her Master's degree in Education from the University of North Texas. Pam obtained her BB (ASCP) certification in 1990 and is also certified in Molecular Lab Diagnostics.

**Rose Ongaro, MLS (ASCP)<sup>CM</sup>**  
**1<sup>st</sup> Shift Supervisor of the Reference and Transfusion Laboratory Services**  
**Lab: 817-412-5740 Fax: 817-412-5749**  
[rongaro@carterbloodcare.org](mailto:rongaro@carterbloodcare.org)



Rose began her career at Carter BloodCare in 2013 in the R&T laboratory services located in Bedford. As supervisor of the R&T labs she is responsible for the daily workflow of the IRL, MT and transfusion services laboratories, assisting others with complex antibody resolution, offering consultation services, and performing all duties associated with the R&T laboratories services.

Rose received her Bachelors of Science in Medical Technology from Wichita State University in Wichita, Kansas and received her MLS (ASCP) certification in 2006. Before coming to Carter BloodCare Rose worked for the ARC in their reference laboratory located in Wichita Kansas.

**Vicki Vogel, MT (ASCP) SBB**  
**2<sup>nd</sup> Shift Supervisor of the Reference and Transfusion Laboratory Services**  
**Lab: 817-412-5740 Fax: 817-412-5749**  
[vvogel@carterbloodcare.org](mailto:vvogel@carterbloodcare.org)



Vicki began her career in blood banking over 20 years ago and has been with Carter BloodCare since 2011. As a supervisor of the R&T labs Vicki is responsible for the daily workflow of the IRL, MT and transfusion services laboratories, assisting others with complex antibody resolutions, offering consultation services, performing flow cytometry services and performing all other duties associated with the R&T laboratories services.

Vicki received her Bachelor of Science in Medical Technology from the University of Texas in Austin, Texas. She completed her SBB program from UTMB in Galveston, Texas and received her SBB (ASCP) certification in 1986.

**Chunying Li, MT (ASCP) SBB**

**3<sup>rd</sup> Shift Supervisor of the Reference and Transfusion Laboratory Services (Bedford, TX)**

**Lab: 817-412-5740 Fax: 817-412-5749**

[cli@carterbloodcare.org](mailto:cli@carterbloodcare.org)



Chunying has been with Carter BloodCare in the R&T laboratories since 1999. As a supervisor of the R&T labs Chunying is responsible for the daily workflow of the IRL, MT and transfusion services laboratories, assisting others with complex antibody resolutions, offering consultation services, and performing all other duties associated with the R&T laboratories services.

Chunying received her Bachelor of Medicine from Beijing Medical University in 1991. Upon relocation to the United States Chunying attended Tarleton State University (TSU) and received her MT (ASCP) certification in 1999. Chunying also successfully completed her SBB (ASCP) certification in 2002.

The Reference and Transfusion (R&T) laboratory team is comprised of over 80 laboratory professionals with various certifications: SBB(ASCP), MT(ASCP), BB(ASCP), and MLT(ASCP). These professionals are available to meet your needs 24/7 in a variety of areas, including transfusion services, simple to complex antibody identification, IRL services, consultation services, molecular testing, platelet services, flow cytometry services, HLA testing, and pipette calibration and equipment preventative maintenance. Additionally, a Medical Director is available 24/7 for consultation.