



To: Carter BloodCare Customers
From: Hospital Relations Department
Date: March 5, 2018
Re: Molecular and HLA testing requests

Background

Recent developments have significantly reduced the work required of our East Texas Reference and Transfusion laboratory and the HLA Testing laboratory. Our HLA laboratory conducted histocompatibility testing for a transplant program in the area and as this program suspended its services, we resolved to close the HLA laboratory.

Additionally, patient testing currently performed in Tyler will be done by the Reference and Transfusion laboratory in Bedford as of April 2, 2018. The difficult decision to consolidate East Texas patient testing is based on workload and efficiency of resources.

Impact to the Client

Effective April 2, 2018, all molecular and HLA patient test requests must be submitted to the Bedford Reference and Transfusion department. Molecular patient samples will be sent to our specialty molecular testing vendor until the molecular lab is transitioned and fully operational at our Bedford location. HLA services will be provided by a Dallas based laboratory. The turn-around-time for completion of testing, once received, should be within 30-48 hours.

Reference & Transfusion Phone:	Reference and Transfusion Fax:
817-412-5740	817-412-5749

Thank you for your continued trust and partnership in Carter BloodCare. Please contact us with any questions or concerns.