



To: Transfusion Services Managers
From: Hospital Relations Department
Date: September 12, 2016
Re: Customer Service Manual Updates

Resulting from the recent FDA guidance regarding Zika testing, the following must be updated in your Customer Service Manual effective 9/23/2016. Additionally, a new apheresis platelet tag was introduced with instructions for pooling platelets sent in double bags.

Please remove the following pages and forms and replace the updated pages and forms included in this mailing.

Section 2.0, Quality Assurance

Replace Form: QAF602.01, Consignee Notification Record

Section 9.0 Components & Testing

Replace entire section, Pages 9-1 through 9-6 (additional page added)

Add Form: HSL200, Carter BloodCare Platelet Apheresis Tag