



**To:** Transfusion Services Managers  
**From:** Hospital Relations Department  
**Date:** July 3, 2018  
**Re:** iWeBB Distribution orders

We are currently experiencing intermittent problems with auto print and receipt of distribution orders placed via iWeBB. In order to help prevent a delay in filling your order, please notify distribution if you do not receive an order confirmation call within 5-10 minutes of placing your order on iWeBB. Additionally, during this time period you may choose to send distribution orders via fax or phone.

We apologize for the inconvenience and are hopeful that the issue will soon be resolved.