



**To:** Transfusion Services Managers  
**From:** Hospital Relations Department  
**Date:** July 9, 2018  
**Re:** UPDATE - blood component shipping containers

We have identified that the quality of the new “Medical Cube” blood component shipping containers are more susceptible to the demands of the logistical environment than we anticipated. Some of you have notified us that you received boxes that appear crumbled in nature and as a result are not reusable. Please note that you may discard Medical Cube boxes received in poor condition.

Carter BloodCare performed a thorough validation of the new shipping container prior to its use and the quality of the box was not an issue at that time. However, based on our experience and your feedback, we are working with the vendor to identify the source of the problem.

Effective immediately we will resume use of the former blood component shipping containers. We take these issues very seriously and apologize for the inconvenience.