



**To:** Carter BloodCare Customers  
**From:** Hospital Relations Department  
**Date:** October 31, 2018  
**Re:** Emergency Irradiator Maintenance

Regrettably, the irradiator at the Bedford location is non-functional at this time and requires emergency maintenance in order to resume operations. We are anticipating 100% functionality by Saturday, November 3, 2018.

Stock red cells and platelet components have been sent to our Tyler location for manipulation and we will continue this process until we are operational in Bedford.

We have secured the use of a local hospital, with the FDA's approval, to irradiate components specifically antigen negative units, HLA matched platelets and other specialty products to help minimize delays with the provision of these specialty products. A tie tag (example below) will be affixed to each unit with the name of the facility performing the irradiation

We appreciate your understanding and patience. Please do not hesitate to contact us with any concerns or questions.

