



**To:** Transfusion Services Managers  
**From:** Hospital Relations  
**Date:** January 9, 2019  
**Re:** Expiration date barcode scanning issues

It has been brought to our attention that some of you may have experienced electronic scanning failure of the expiration date barcode on the blood component face label.

We have investigated the concerns and have discovered that multiple printer heads need replacement. Regrettably, routine maintenance and extensive cleaning were not sufficient to correct the issue. The necessary equipment has been ordered; however, in the interim you may receive blood components in which the expiration date barcode may not scan. We apologize for the inconvenience associated with manual entry of the expiration date.

As a reminder, per FDA and ISBT 128 labeling requirements, the expiration date is not required to be machine readable.