



**To:** Transfusion Services Managers  
**From:** Hospital Relations  
**Date:** January 15, 2019  
**Re:** Network downtime  
January 16-17, 2019: 12:00 a.m. – 6:00 a.m.

Network maintenance will be performed on the morning of both Wednesday, January 16, and Thursday, January 17, between the hours of 12:00 a.m. and 6:00 a.m. This work is only expected to cause up to 15 minutes of downtime each day.

The following will be affected during the downtime:

- MWeBB™ (online ordering) and
- carterbloodcare.org

Please make arrangements to call or fax orders during the downtime.

Although there is no anticipated interruption of the phone or fax systems below are the emergency contact numbers should the need arise.

**North Texas – Bedford/Woodway\***

\*Please note: Those in Central Texas who typically call our Woodway location would need to utilize the North Texas emergency lines during this downtime.

***Hospital Services/Distribution:***

Emergency Phone: (817) 685-1244  
(817) 684-7393

Emergency Fax: (817) 283-1030

***Reference and Transfusion:***

Emergency Phone: (817) 685-1242  
(817) 684-7391

Emergency Fax: (817) 283-1065

**East Texas – Tyler**

***Hospital Services/Distribution:***

Emergency Phone: (903) 593-9878  
Emergency Fax: (903) 533-1446