

To: Carter BloodCare Customers
From: Hospital Relations
Date: February 28, 2019
Re: Donation Identification Number Sticker Set

You may have noticed that some of the donation identification number (DIN) stickers set on the back of red cell and platelet units are glossier than before. The printing on the glossier sticker set is not indelible and during handling of the units, the ink is easily smudged, removing the information from the DIN set.

The vendor has been notified and the issue should be corrected with the use of a new printer ribbon. Regrettably, while the vendor was aware of the change in sticker set materials, they assumed there would be no impact to the end user.

The testing and labeling staff has already replaced any glossy DIN sets they find. However, you may have some of these units in your inventory. Please feel free to return any implicated units for DIN set relabeling.