



To: Transfusion Services Managers
From: Hospital Relations
Date: June 24, 2019
Re: Network downtime
June 25, 12:00 a.m. – 6:00 a.m.

Emergency network maintenance will be performed on the morning of Wednesday, June 25, 2019, between the hours of 12:00 a.m. and 6:00 a.m. This work is expected to cause only 10 minutes of downtime.

The following will be affected during the downtime:

- WeBB™ (online ordering) and
- carterbloodcare.org

Please make arrangements to call or fax orders during the downtime.

Although there is no anticipated interruption of the phone or fax systems below are the emergency contact numbers should the need arise.

North Texas – Bedford/Woodway*

*Please note: Those in Central Texas who typically call our Woodway location would need to utilize the North Texas emergency lines during this downtime.

Hospital Services/Distribution:

Emergency Phone: (817) 685-1244
(817) 684-7393

Emergency Fax: (817) 283-1030

Reference and Transfusion:

Emergency Phone: (817) 685-1242
(817) 684-7391

Emergency Fax: (817) 283-1065