



To: Transfusion Services Managers
From: Hospital Relations
Date: July 22, 2019
Re: East Texas Network Maintenance
July 24 and July 25, 2019

Our network service provider will be performing a multi-day maintenance on **Wednesday July 24 and Thursday July 25, between the hours of midnight (12:00 a.m.) and 6:00 a.m.** which will result in a loss of service for Carter BloodCare Tyler. The maintenance is expected to last up to 6 hours each day.

Orders submitted via *WWeBB™* and emails directed to Carter BloodCare Tyler will be suspended during these hours. Although phone services are not anticipated to be affected, please refer to the following back up numbers if any issues occur.

East Texas – Tyler

Hospital Services/Distribution

Emergency Phone: (903) 593-9878
Emergency Fax: (903) 533-1446

North Texas – Bedford

Hospital Services/Distribution

Emergency Phone: (817) 685-1244
(817) 684-7393
Emergency Fax: (817) 283-1030

Reference & Transfusion Services

Emergency Phone: (817) 685-1242
(817) 684-7391
Emergency Fax: (817) 283-1065