



To: Transfusion Services Managers
From: Hospital Relations
Date: August 26, 2019
Re: East Texas Network Maintenance August 27, 2019

Our network service provider will be performing maintenance on Tuesday, August 27, **between the hours of midnight (12:00 a.m.) and 6:00 a.m.** which will result in a loss of service for Carter BloodCare Tyler. The maintenance is expected to last up to 6 hours.

Orders submitted via *W*eBB™ and emails directed to Carter BloodCare Tyler will be suspended during these hours. Although phone and fax services are not anticipated to be affected, please refer to the following back up numbers if any issues occur.

East Texas – Tyler

Hospital Services/Distribution

Emergency Phone: (903) 593-9878
Emergency Fax: (903) 533-1446

North Texas – Bedford

Hospital Services/Distribution

Emergency Phone: (817) 685-1244
(817) 684-7393
Emergency Fax: (817) 283-1030

Reference & Transfusion Services

Emergency Phone: (817) 685-1242
(817) 684-7391
Emergency Fax: (817) 283-1065