



# Carter BloodCare

We save lives by making transfusion possible.

**To:** Transfusion Services Managers  
**From:** Hospital Relations Department  
**Date:** November 5, 2015  
**Re:** Internet Service Disruption;  
November 8, 2015 12:00 midnight to November 9, 2015 6:00 a.m.

Carter BloodCare's internet service provider will be performing maintenance beginning on Sunday, November 8, 2015, at midnight through Monday, November 9, 2015 at 6:00 A.M. Phone, fax, iWeBB and computer access may be intermittently unavailable throughout this time period. Please refer to the alternate emergency phone and fax numbers below for ordering.

Distribution	Reference & Transfusion
Emergency Phone: (903) 593-9878	Emergency Phone: (903) 593-6290
Emergency Fax: (903) 533-1446	Emergency Fax: (903) 533-1464
	Manager cell phone: (903) 258-7308

Only STAT orders will be filled during this timeframe. Additionally, we will be unable to modify products. If you are aware of special transfusion needs, please place your order prior to the downtime to ensure receipt of product.

Please do not hesitate to contact us with any questions.