



Carter BloodCare

We save lives by making transfusion possible.

To: Transfusion Services Managers
From: Hospital Relations Department
Date: August 10, 2015
Re: Computer System Downtime
August 15, 2015 9:30 p.m. – August 16, 2015 6:00 a.m.

Carter BloodCare will be performing a computer system upgrade on Saturday, August 15, 2015, at 9:30 p.m. through to Sunday, August 16, 2015, at 6:00 a.m. Our computer system and *WebB*, online ordering, will be unavailable during this timeframe. Only STAT orders will be processed and shipped while the system is down. All routine and ASAP orders received during the downtime will be processed and shipped after the system is operational. Please plan orders accordingly.

While we anticipate the downtime will be limited to the scheduled time frame, unforeseen circumstances may extend the downtime. Please feel free to contact us if you have any questions.