



To: Carter BloodCare Customers
From: Hospital Relations
Date: April 16, 2020
Re: Expanded Access Program- Convalescent Plasma
Ordering Details

Ordering Convalescent Plasma under EAP

- Orders should be placed by calling the distribution* department.
- Please ask to speak with a supervisor.
- Please provide hospital name to the supervisor in order to verify registration in the expanded access program.
- Orders for convalescent plasma are limited to 1 per patient.
- Please request type specific and/or ABO compatible convalescent plasma.
- Orders that cannot be filled will be managed as back orders. Back orders will not be cancelled without prior authorization from the requesting facility.

Carter BloodCare program is active; however, there is no stock available in inventory today.

North Texas Distribution
817-412-5700

*Central Texas requests should call North Texas Distribution.

As a reminder, processes related to fulfillment of convalescent plasma orders through the emergency investigational new drug (eIND) pathway remain active and unchanged.

Please do not hesitate to contact us with any questions or concerns.