



To: Carter BloodCare Customers
From: Hospital Relations
Date: April 27, 2020
Re: UPDATE – Ordering COVID-19 Convalescent Plasma -
Expanded Access Program

Ordering COVID-19 Convalescent Plasma under EAP

- Orders should be placed by calling the distribution* department.
- Please ask to speak with a supervisor.
- Please provide hospital name and patient name to the supervisor in order to verify registration in the expanded access program. Patient should be enrolled in the EAP prior to placing order from Carter BloodCare.
- Orders for convalescent plasma are limited to 1 per patient per request.
- Please request type specific and/or ABO compatible convalescent plasma.
- Orders that cannot be filled will be managed as back orders. Back orders will not be cancelled without prior authorization from the requesting facility.

Carter BloodCare program is active; limited stock is available, but can change without notice.

North Texas Distribution
817-412-5700

*Central Texas requests should call North Texas Distribution.

Please do not hesitate to contact us with any questions or concerns.