



To: Transfusion Services Managers
From: Hospital Relations Department
Date: October 12, 2016
Re: Customer Service Manual Updates

Recent changes associated with the new Zika testing require form updates in the Customer Service Manual. Additionally, a molecular matched antigen typing tag has been initiated and our Special Donations department has edited two forms to include a requirement for patient ABO/Rh.

Section 8.0 Special Donations: Please remove and replace the following forms.

Effective 10/24/2016

SDF801.02 Request for Directed Donor
SDF801.02A Acceptable Directed Donors List

Section 12.0 Reference & Transfusion: Please replace the following pages and forms and add the examples of the Molecular Matched Antigen Typing tag and Confirmed Antigen Typing label at the end of the form section.

Effective 10/18/2016

Pages 12-5 through 12-16
RTL207.01A Confirmed Antigen Typing
RTL207.01C Molecular Matched Antigen Typing

Effective 11/04/2016

RTF214.03 Untested Product Release
RTL214.03A Collected from a Donor Known to be Negative
RTL214.03B Testing Not Performed

