



To: Carter BloodCare Customers
From: Hospital Relations Department
Date: September 4, 2020
Re: HVAC shutdown – September 5, 2020

Background

On Thursday, September 3rd, we notified you that the air conditioning system had failed at the Tyler location. Fortunately, we were able to identify the cause; temporarily repair and restore air conditioning. However, a more permanent resolution is necessary and requires a planned complete shutdown of the heating, ventilation and air conditioning system (HVAC).

Impact to Client

The planned HVAC system shutdown will occur on Saturday, September 5th from 0700-1500. Only STAT orders will be filled during the shutdown in order to limit exposure of blood products to unacceptable temperatures. Once acceptable temperature is restored, normal ordering practices can resume.

We appreciate your patience and understanding.