

- To: Carter BloodCare Customers
- From: Hospital Relations
- **Date:** October 13, 2020
- **Re:** Delayed Turnaround Time Reference and Transfusion Department

The Reference and Transfusion department at Carter BloodCare is currently experiencing below optimal staffing over the course of the next 10 days through October 23, 2020, due to COVID-19 precautions.

Impact to Client:

- You may experience longer than normal turnaround times
- Molecular testing will be limited to Tuesday and Thursday instead of 3 times per week