



To: Transfusion Services Managers
From: Hospital Relations
Date: January 11, 2021
Re: Network Maintenance January 13th, 14th, and 15th

Our network service provider will be performing maintenance between **the hours of 12:00 a.m. and 6:00 a.m. on Wednesday January 13th, Thursday January 14th, and Friday, January 15th, 2021**, which will result in a loss of service for Carter BloodCare. The maintenance is expected to last up to three hours, but may occur anytime during the maintenance window.

Orders submitted via *W*eBB™ and emails directed to Carter BloodCare will be suspended during these hours. Carter BloodCare websites will be unavailable. Although phone and fax services are not anticipated to be affected, please refer to the following back up numbers if any issues occur.

East Texas – Tyler

Hospital Services/Distribution

Emergency Phone: (903) 593-9878

Emergency Fax: (903) 533-1446

North Texas – Bedford

Hospital Services/Distribution

Emergency Phone: (817) 685-1244

(817) 684-7393

Emergency Fax: (817) 283-1030

Reference & Transfusion Services

Emergency Phone: (817) 685-1242

(817) 684-7391

Emergency Fax: (817) 283-1065