



To: Transfusion Services Managers
From: Hospital Relations
Date: February 16, 2021
Re: Clinical Apheresis Phone Issue

Background

You may have experienced some connectivity issues when attempting to make contact with our clinical apheresis department. Regrettably, an issue with high call-in volumes to the phone service provider could cause an interruption in service.

Client Action

Please call 817-412-5200 if you are not able to reach the clinical apheresis department. For reference, the primary clinical apheresis number is 972-788-0650.

Please contact hospitalrelations@carterbloodcare.org with any concerns.