



**To:** East Texas Transfusion Services Managers  
**From:** Hospital Relations  
**Date:** April 12, 2021  
**Re:** Out of Service - East Texas plasma thawing equipment

**Background**

Effective immediately, the equipment used to thaw plasma products at the Carter BloodCare East Texas location is temporarily out of service. Until further notice, requests for thawed plasma products must be dispatched from the Bedford location. The process for ordering remains unchanged.

**Impact to Client**

Please alert applicable staff of the expected delay associated with the receipt of thawed plasma orders.

Please contact [hospitalrelations@carterbloodcare.org](mailto:hospitalrelations@carterbloodcare.org) with any questions or concerns.