Virtual Hospital Forum Notes April 30, 2021

Attendees: Speakers:	B.J. Smith, Carter BloodCare Veronica Moore, Carter BloodCare Gus Cortes, Carter BloodCare Suzie Hilton, Carter BloodCare Dr. Amena Usmani, UTSW Medical Center
Guests:	Jessica Gandy, Texas Health Southwest; Liang Shen, THR Fort Worth; Dionne Cook, Temple VA; Suzanne Moore, Medical City Dallas; Julia Maxwell, Methodist Dallas Medical Center; David Hanna, THR Rockwall; Ishani Wijerante; Kristen Resch, Cook Children's; Tanya Robohm, Texas Health Dallas; Sun Son, VA North Texas; Jayme Foreman, Palo Pinto General Hospital; Serelia Ball, Cook Children's; Timi Nyanasimeibi, Children's Medical Center; Cindy Yarborough, Texas Health HEB; Allison Kelly, JPS; Leann Harlow, Titus Regional Medical Center; Nikki Haberstroh, Texas Health Huguely; Jennifer Carroll, Texas Health Huguley; Beth Beechey, Methodist Midlothian; Mary Sue DeVorss, Hunt Regional Medical Center; Laura Gilbert, Ascension Providence; Michael Martin, BSW All Saints; Lucila Kilpatrick, Advent Health Central Texas; Julie Jackson, Medical City Weatherford; Dr. Gregory Cusano, THR Ft Worth;

Carter BloodCare: Dr. Merlyn Sayers, Dr. Todd Nishimoto, Sandy Wortman, B.J. Smith, Clinton McCoy, Mike Newhouse, Heath Alls, Lavetta Kennedy, Pam Boyd, Howard Jenkins, Suzie Hilton, Marla Boren, Dr. Frances Compton, Dr. Geeta Paranjape, Dorothy Blake, Nancy Perez, Dr. Laurie Sutor, and Veronica Moore

Convalescent Plasma Re-cap, B.J. Smith, VP Regional Operations & Business Development, Carter BloodCare

✓ Presentation handouts attached, review for comprehensive information. Attendee Questions/Comments

- One clarification, Carter BloodCare has an optimal supply of high titer convalescent plasma based on the usage for the last few weeks. If usage should increase considerably, then there may be a need to import.
- Attendees indicated that the COVID-19 cases continue to dramatically decrease.

2020 Customer Satisfaction Survey Results, Veronica Moore, MBA, MT(ASCP), VP Organizational Relations, Carter BloodCare

- ✓ Presentation handouts attached, review for comprehensive information.
- ✓ eLis Preliminary and final reports demonstration
- Attendee Questions/Comments
 - STAT turn-around-time (TAT) was impacted by the convalescent plasma shipments. Prior to allowing hospitals to stock on-site; these were STAT orders (1-2) at a time/per patient. We are confident that the STAT TAT will resume back to meeting expectations.
 - Can the report icon color be changed to a different color? One that allows for quick recognition that the report is ready.
 We will review and update if possible.
 - We will review and update it possible.
 Will an email be sent to notify us that the preliminary report is ready?
 - Still working on what that final process will look like. It may be that we still call to notify you.
 - Is it possible to apply the stages of work in progress for back orders?
 - Noted and we will see if this is possible.

Platelet Bacterial Guidance Update, Suzie Hilton, M(ASCP) Assistant Manager Hematology, Carter BloodCare

 Presentation handouts attached, review for comprehensive information shared.

Attendee Questions/Comments

- Circular of information will be updated accordingly, and available on carterbloodcare.org
- Do we know what other centers are implementing?
 - A mix of PRT along with LVDS
- \circ Can you use Verax testing to extend dating on PRT platelets?
 - There is no current pathway for this extension.

Cold-Storage Platelets Study, Dr. Amena Usmani, UTSW Medical Center

 Presentation handouts attached, review for comprehensive information shared.

Attendee Questions/Comments

- Some European cold storage studies used buffy coat platelets.
- Very exciting study; 21 day cold-storage would be very beneficial to the community platelet supply

Open Discussion

- ✓ Group O usage increased 20% compared to March 2020; overall blood usage (all blood types) in Q1 2021 vs Q1 2020 6% increase
 - THR hospital to increase surgical suites (10-12 months out/120 bed addition)
 - Increase in scheduled surgeries to make up for the losses/delays in 2020; extended surgery schedule
 - Patients are type O

Carter BloodCare • Hospital Relations • 2205 Highway 121 • Bedford, Texas 76021 Indebted for your trust, we promise to handle it with care. hospitalrelations@carterbloodcare.org