

To:Carter BloodCare CustomersFrom:Hospital RelationsDate:July 1, 2021Re:East Texas Hospital Services Staffing

Effective immediately, East Texas Hospital Services will temporarily <u>not</u> be staffed overnight on the <u>weekends</u>. Normal 24 hour coverage will continue overnight Monday through Friday. The affected hours and days are detailed below.

Starting	Ending
2300 on Saturday	0700 Sunday
2300 on Sunday	0700 Monday

Phones will be forwarded to the Bedford location, and STAT orders will be dispatched from Bedford. Routine orders placed via fax or online will be processed after 0700 when first shift personnel arrive.

We appreciate your patience and understanding.