



To: Transfusion Services Managers
From: Hospital Relations Department
Date: November 11, 2016
Re: Computer System Downtime: November 17, 2016

Carter BloodCare will be experiencing a computer downtime on November 17, 2016, from 9am to 1pm for an upgrade to the HCLL system. This specific system is primarily accessed by our Reference and Transfusion Services department for patient information, patient testing and unit crossmatching.

During the downtime, stat orders will be processed and shipped; however, ASAP and routine orders will be held until completion of the upgrade.

Distribution orders will not be affected and orders will be processed as requested.