



**To:** Carter BloodCare Customers  
**From:** Hospital Relations  
**Date:** September 8, 2021  
**Re:** Back Orders - COVID-19 Convalescent Plasma Usage

### **Background**

Carter BloodCare resumed collection of COVID-19 convalescent plasma (CCP) on August 19, 2021. Strict CCP donor qualification requirements, limited import opportunities, in addition to persistent high usage have resulted in zero to minimal CCP inventory. Please expect CCP orders to be delayed, and subsequently back ordered. A 48-72 hour turn-around-time to fill orders is anticipated.

### **Client Action**

- Orders for convalescent plasma may not be filled for at least 48 hours, dependent on requested blood type.
- Orders will be primarily filled for transfusion.
- Stock orders for CCP will be temporarily suspended.