

To: Transfusion Services Managers

From: Hospital Relations

Date: September 14, 2021

Re: Downtime System Maintenance

In order to correct a hardware issue, Carter BloodCare will have an unforeseen computer system downtime **today**, **September 14**, **2021**, **between 19:00 – 20:00**. This unforeseen downtime means that we will <u>only</u> be able to dispense STAT orders during this time. All ASAP and routine orders will be shipped once the downtime is complete.

We apologize for the inconvenience, and appreciate your patience.