## November 8, 2021 Cold Stored Platelet (CSP) Q&A 10:30 a.m.

**Q:** Does any blood bank have something special/unique in place to help prevent outdating of the cold stored platelet product since we will maintain a dual inventory of cold stored and room temperature platelets? How will the CSP be easily identifiable?

A: Communication – medial staff and nursing leadership

Orange, neon tag on the platelet from Carter BloodCare, but one client will add a Blue sticker to cold stored platelets and a red sticker for room temperature platelets as an additional visual cue.

Q: Will cold stored platelets be added to iWebb (online ordering) or fax order form?

**A:** Once we have been fully live with distribution of CSP for at least two months, then the decision to add CSP to iWeBB (online ordering) and fax form will be determined.

Q: Will my facility receive cold stored platelets?

A: Facilities that use approximately 30% or less of the distributed platelets will automatically be enrolled in the CSP program. This means that your current room temperature platelet will be replaced with the cold stored platelet. You will not be receiving a cold stored platelet in addition to the room temperature platelet. All other facilities, especially, high usage facilities should be prepared to accept cold stored platelets beginning January 2022.

Q: The shelf life is 14 days, correct?

**A:** Yes, CSP can be stored for up to 14 days at 1-6C. When these platelets are shipped to facilities enrolled in the program the product will have 12-13 days of shelf life. Carter BloodCare plans to rotate and replace with another CSP (if not transfused) when the product has 5-6 days of shelf life. Then, these products will be shipped to high usage facilities to ensure outdating is limited. So initially, high usage facilities should expect CSPs to have only 4-5 days of shelf life upon receipt.

**Q:** Will STAT orders for platelets be automatically filled with a CSP?

A: A STAT order for any product implies that the product will be used for imminent transfusion and any delays could have a negative impact to the patient. If the CSP is the only product available at the time that the STAT order is received, then yes, it will be offered to the receiving facility as an option. Communication between the requesting facility and hospital services is critical in ensuring we are providing the best product for the patient at the time of request.