



To: Carter BloodCare Customers
From: Hospital Relations
Date: June 3, 2022
Re: Action Needed - Apheresis Platelet Supply

Background

Earlier today, Friday, June 3, 2022, a power outage unexpectedly affected the functionality of one of the instruments that we use to perform bacterial detection testing for apheresis platelets. This intermittent outage affected platelets shipped May 30, 2022 - June 3, 2022, and resulted in an interruption of the continuous monitoring of the aerobic and anaerobic culture platelet samples.

Impact to Client

- Expect to receive a call to promptly quarantine and return implicated platelets that are maintained on-site and have not been transfused.
- Follow-up notification sent via fax or email will be forthcoming.
- Be aware that a platelet shortage may be unavoidable until we can fully assess the impact of this incident.
- Notify your medical director of the possibility of transfusing a platelet with incomplete testing due to minimal platelet supply.

We sincerely appreciate your patience and understanding.