



To: Carter BloodCare Customers
From: Clinical Apheresis
Date: December 6, 2022
Re: Critical Shortage of Apheresis Kits

Background:

Carter BloodCare has received a manufacturer notification of extremely limited availability of apheresis kits for therapeutic procedures. Availability has been limited due to unforeseen delays in the manufacturer's capacity for sterilizing their products.

As such, we have not been able to maintain optimal inventory of these kits and risk being unable to perform therapeutic apheresis procedures. We are closely monitoring the situation and working with the manufacturer to maintain minimum par levels.

At this time, we wanted to make our customers aware of the potential for limitation on procedures. No changes are currently being implemented, but given the uncertainty and flux of the situation, apheresis requests may be handled on a case-by-case basis by our on-call physicians.

Client Action Required:

- Please share this memo with ordering providers and patient care teams.

Questions and Additional Information:

Please contact Dr. Nicole De Simone, Medical Director of Apheresis, at (817) 412-5236 or ndesimone@carterbloodcare.org with any concerns.