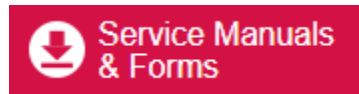


**To:** Transfusion Services Managers  
**From:** Hospital Relations  
**Date:** May 12, 2023  
**Re:** Carter BloodCare Service Manual

## Background

The Service Manual is hosted on the Specialty Services website making it easy for you and your staff to access the current version at your convenience. This notice is meant to make you aware that some sections of the Service Manual have been updated.

To access the Service Manual, please navigate to [www.cbcspecialtyservices.org](http://www.cbcspecialtyservices.org) and click on the “Service Manuals and Forms” icon at the top right corner.



Under “Service Manuals” click on “Carter BloodCare Service Manual.”

## Impact to Clients

The following sections of the Service Manual have been updated.

- 1.0 General Information
- 1.0 Forms General Information
- 4.0 Reporting Suspected Transfusion Complications
- 7.0 Collections
- 8.0 Special Donations
- 8.0 Forms Special Donations
- 9.0 Components and Testing
- 11.0 Hospital Services/Distribution Policies
- 11.0 Forms Hospital Services/Distribution Policies
- 12.0 Reference and Transfusion Service
- 12.0 Forms Reference and Transfusion Service
- 13.0 Clinical Apheresis Services
- 14.0 Cell Therapy Laboratory Services

## Additional Resource

Carter BloodCare’s Certificates of Accreditation and Licenses can also be found on the Specialty Services Site by navigating to [www.cbcspecialtyservices.org](http://www.cbcspecialtyservices.org) and click on “Licenses & Accreditations.”