



**To:** Transfusion Services Managers  
**From:** Hospital Relations  
**Date:** July 6, 2023  
**Re:** Central Texas Connectivity Loss

**Update**

All connectivity has been restored. The Central Texas location has resumed normal business operations.

**Background**

The Central Texas location is experiencing a loss of connectivity. The service provider is diligently working to identify and resolve the issues. At this time, we are uncertain when the issue will be resolved.

**Impact to Client**

- Please call in or fax the Central Texas location using the emergency numbers listed below.
- Only STAT orders will be filled from the Central Texas location during the outage.
- All routine orders will come from Bedford if service is not restored by 1700.
- Online orders can be placed via iWeBB.

We will keep you updated as we have more information. We appreciate your patience and understanding.

<b>Central Texas Distribution</b>	
Emergency Phone	254-399-0956
Emergency Fax	254-741-1768