



**To:** Carter BloodCare Customers  
**From:** Hospital Relations  
**Date:** October 20, 2023  
**Re:** UPDATE Customer Satisfaction Survey

## UPDATE

**We have extended the survey through October 27, 2023.** Your participation and feedback is greatly appreciated.

## Background

We are privileged to serve you and your patients. Please allow us the opportunity to improve our services by sharing your feedback.

Please click on the link [HERE](#) to be directed to the online survey. If you feel you do not have any personal information regarding our services, please feel free to forward to the staff directly associated with the ordering, receipt and administration of products. Please submit the completed survey no later than October 23, 2023.

To show our appreciation of your time and encourage return of the survey, all submissions will be entered into a drawing for a luncheon.

Thank you in advance for helping us to identify the areas that we are serving you well and those areas we may serve you better.

If you experience any problems with accessing the online survey, please contact us.