



To: Carter BloodCare Customers
From: Hospital Relations
Date: April 18, 2024
Re: Planned Power Shutdown

Background

Carter BloodCare’s generator replacement project will require a complete power shutdown to the Bedford Production Building on Friday, April 19th, 2024 (this is in addition to the planned shutdown that occurred earlier this week on Tuesday, April 16th, 2024.)

Impact to Client

- On **Friday, April 19th, 2024**, interruption of services will affect:
 - **Hospital Services/Distribution between 0645 to 0730 and between 0835 to 0905.**
 - **Immunohematology Reference Laboratory (IRL) between 0730 to 0805 and between 0905-1005.**
- Only emergency STAT orders will be filled during the planned power shutdown; all other orders will be processed once power has been restored.
- Emergency STAT product orders will be managed on downtime forms.
- The IRL will be unable to perform patient testing during the planned power shutdown. The department may also require an additional amount of time (approximately one hour) post shutdown to allow for room temperature and humidity normalization before testing may resume.
- Communication via phone, fax, and iWeBB should not be affected, but we have included the back-up phone and fax numbers for your reference.
- Central Texas and East Texas locations will not be affected.

North Texas Distribution	
Emergency Phone	817-685-1244
Emergency Fax	817-283-1030

Immunohematology Reference Laboratory	
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065