

To: Carter BloodCare Customers

From: Hospital Relations

Date: May 31, 2024

**Re:** East Texas Hospital Services Third Shift June 2nd

## **Background**

Regrettably, there will be no third shift coverage between the hours of 2300 Sunday, June 2, 2024, to 0700 Monday, June 3, 2024, in the East Texas Distribution/Hospital Services department. Normal operations will resume on Monday, June 3, at 0700.

## **Impact to Client**

- All phone orders will be automatically forwarded to the North Texas location in Bedford. If faxing orders, please fax to 817-412-5729.
- Please notify North Texas Distribution/Hospital Services via phone at 817-412-5700 if placing a STAT order request via iWeBB. All routine iWeBB orders will be filled once normal operations resume.

We sincerely appreciate your patience and understanding.