



To: Carter BloodCare Customers
From: Hospital Relations
Date: June 7, 2024
Re: North Texas Phone Line Interruption Monday June 10, 2024

Background

On Monday, June 10, 2024, beginning at 1500, Carter BloodCare will experience a scheduled network interruption to our phone system. Calls in progress will not be affected. Inbound calls to the North Texas location will be affected. The disruption is expected to last approximately one hour.

If your facility is unable to connect to the North Texas departments using the normal phone lines, please revert to the emergency phone lines. Additionally, [online ordering](#) through iWeBB should be available during phone line service interruptions.

North Texas Distribution/ Hospital Services	
Emergency Phone	817-685-1244 or 817-684-7393
Emergency Fax	817-283-1030

Immunoematology Reference Laboratory	
Emergency Phone	817-685-1242 or 817-684-7391
Emergency Fax	817-283-1065